

**SOCIAL SERVICES DEPARTMENT/BIANNUAL REPORT  
JULY TO DECEMBER 2021  
APPENDIX "A"**



**Ontario Works**

Ontario Works Biannual Statistics

2021

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
OW CASELOAD SIZE	778	759	756	765	792	796
BENEFICIARIES IN DOMICILIARY HOSTELS (MAX. 450)	450	450	450	450	450	450
BENEFITS FOR THE PERIOD—DOMICILIARY HOSTELS	\$272,322	\$266,656	\$266,287	\$268,240	\$269,693	\$269,852
NUMBER OF PERSONS AWAITING SERVICES	57	58	57	49	47	44
TOTAL CASELOAD SIZE	1228	1209	1206	1215	1242	1246

2020

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
OW CASELOAD SIZE	938	911	903	904	880	865
BENEFICIARIES IN DOMICILIARY HOSTELS (MAX. 450)	450	450	450	450	450	450
BENEFITS FOR THE PERIOD—DOMICILIARY HOSTELS	\$279,078	\$278,492	\$277,553	\$272,945	\$270,644	\$276,475
NUMBER OF PERSONS AWAITING SERVICES	6	9	13	16	23	22
TOTAL CASELOAD SIZE	1388	1361	1353	1354	1330	1315

**Early Years Services**

Early Years Services Biannual Statistics

2021

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
CHILDREN RECEIVING SERVICES	566	574	556	560	564	559
FAMILIES RECEIVING SERVICES	521	530	554	500	509	508
CHILDREN AWAITING SERVICES	0	0	0	0	0	0

2020

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
CHILDREN RECEIVING SERVICES	561	565	643	581	534	565
FAMILIES RECEIVING SERVICES	518	521	575	520	487	516
CHILDREN AWAITING SERVICES	0	0	0	0	0	0

## Housing Services

### Household Breakdown

2021

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
TOTAL NUMBER OF RESIDENTS IN FAMILY UNITS	580	582	580	598	595	587
TOTAL NUMBER OF RESIDENTS IN SENIOR CITIZEN UNITS	<b>155</b>	<b>155</b>	<b>154</b>	<b>154</b>	<b>155</b>	<b>152</b>
TOTAL NUMBER OF SOCIAL HOUSING RESIDENTS	<b>735</b>	<b>737</b>	<b>734</b>	<b>752</b>	<b>750</b>	<b>739</b>

2020

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
TOTAL NUMBER OF RESIDENTS IN FAMILY UNITS	572	568	567	574	567	566
TOTAL NUMBER OF RESIDENTS IN SENIOR CITIZEN UNITS	152	151	154	155	154	155
TOTAL NUMBER OF SOCIAL HOUSING RESIDENTS	724	719	721	729	721	721

### Public Housing Rent Revenues

2021

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
MONTHLY RENT REVENUE	\$129,988.77	\$125,451.96	\$120,855.29	\$126,575.85	\$127,022.50	\$124,240.50

2020

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
MONTHLY RENT REVENUE	\$128,263.30	\$134,747.00	\$131,128.00	\$130,887.85	\$122,990.72	\$130,827.61

### Waiting List

2021

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
PUBLIC HOUSING WAITING LIST	1091	1117	1139	1146	1141	1144
NON-PROFIT HOUSING WAITING LIST	1200	1238	1264	1279	1294	1313

2020

<b>GENERAL PERFORMANCE INDICATORS</b>	<b>JULY</b>	<b>AUGUST</b>	<b>SEPTEMBER</b>	<b>OCTOBER</b>	<b>NOVEMBER</b>	<b>DECEMBER</b>
PUBLIC HOUSING WAITING LIST	1137	1113	1129	1142	1139	1108
NON-PROFIT HOUSING WAITING LIST	1296	1266	1299	1307	1299	1321