



## SOCIAL SERVICES DEPARTMENT BIENNIAL REPORT

July to December 2019

## ONTARIO WORKS

Ontario Works - General	December	November	October	September	August	July
OW Caseload Size	1042	999	1005	981	1007	1021
Beneficiaries in Domiciliary Hostels (Max. 450)	446	444	446	448	443	447
Benefits for the period - Domiciliary Hostels	\$278,344	\$275,718	\$273,354	\$283,453	\$277,983	\$276,050.00
Number of persons awaiting services	16	21	21	19	19	19
Total Caseload Size	1488	1443	1451	1429	1450	1468

## EARLY YEARS SERVICES

Early Years Services - General	December	November	October	September	August	July
Children receiving services	732	718	731	735	757	736
Families receiving services	670	711	721	665	686	670
Children awaiting services	0	1	0	1	22	0

**HOUSING SERVICES**

<b>Household Breakdown</b>	<b>December</b>	<b>November</b>	<b>October</b>	<b>September</b>	<b>August</b>	<b>July</b>
Total Number of Residents in Family Units	578	581	579	584	577	583
Total Number of Residents in Senior Citizen Units	152	152	154	153	152	150
<b>Total Number of Social Housing Residents</b>	730	733	733	737	729	733
<b>Public Housing Rent Revenues</b>	<b>December</b>	<b>November</b>	<b>October</b>	<b>September</b>	<b>August</b>	<b>July</b>
Monthly Rent revenue	\$128,735	\$130,385	\$119,673	\$129,343	\$130,852	\$121,295
<b>Waiting List</b>	<b>December</b>	<b>November</b>	<b>October</b>	<b>September</b>	<b>August</b>	<b>July</b>
Public Housing Waiting List	1233	1197	1217	1174	1130	1103
Non-Profit Housing Waiting List	1425	1387	1397	1352	1280	1251